

Technical Support

Bărbat, 33 ani, superioare studii.



Datele de contact ale candidatului sunt contra cost. Detalii aici: <http://www.rabota.md/cv/>

Salariu	13000 MDL
Program de lucru	Full-time
Chișinău	Chișinău
Calatorii de afaceri	disponibil pentru detașări de serviciu

Experiența de munca

1 an și 4 luni

martie 2019 - iulie 2020
1 an și 4 luni

Technical Support Engineer

I.P. "Agenția Servicii Publice"
(Chișinău), IT, Internet

Technical Support Responsibilities:
Identifying hardware and software solutions.
Installation and configuration software and OS Windows.
Manage with Active Directory.
Troubleshooting technical issues.
Diagnosing and repairing faults.
Resolving network issues.
Installing and configuring hardware and software.
Speaking to customers to quickly get to the root of their problem.
Talking customers through a series of actions to resolve a problem.
Following up with clients to ensure the problem is resolved.
Managing multiple cases at one time.

Education

Studii superioare

până în 2013

Technical University of Moldova, Faculty of Computers, Informatics and
Microelectronics
Applied Informatics

Competente-cheie

Computer skills
Software Troubleshooting & Problem Solving
Technical Support

Ability to Learn New Software and Hardware
Operating Systems XP, 7, 10

Competente lingvistice

Rusa	Materna
Romana	Fluent
Engleza	Comunicare

Informații suplimentare

Calatorii de afaceri	disponibil pentru detașări de serviciu
Cetățenie	Moldova, Romania
Permis de conducere	B
Autovehicul propriu	automobil personal