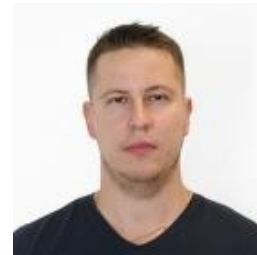


Customer representative / Support / Manager

Bărbat, 30 ani, superioare studii.



Datele de contact ale candidatului sunt contra cost. Detalii aici: <http://www.rabota.md/cv/>

Salariu
Program de lucru
Chișinău
Calatorii de afaceri

Sal. negociabil
Full-time
Chișinău
disponibil pentru detașări de serviciu

Experiența de munca

4 ani și 7 luni

octombrie 2019 - aprilie 2020
6 luni

Support Engineer

Stefanini
(Chișinău), IT, Internet

- Working with big database in order to find the fastest resolving solution for a variety of different programs
- First level support of ALL the domains, apps, VPN, Remote Desktops, Virtual machine issues, according to the received articles and description
- Supporting Microsoft office applications and resolving basic unexpected behavior
- Analyzing more, than fifty related GSK portals and applications, finding the right way to maintain them
- Supporting English speaking customers via incoming calls or chats, also helping other international users to reach right support
- Searching and investigating the appropriate resolving agency, for cases that needs upper level of escalation
- Creating tickets, adding and attaching full and complete information on the cases
- Managing and follow-upping the cases, informing and keeping in touch with clients, to update them with newest information
- Being flexible and open minded, cause problems can be very unexpected, but still, they needs to be fixed

martie 2019 - aprilie 2019
1 luna

B2B Sales Agent

Moldtelecom
(Chișinău), Vânzări

- Searching for potential business clients
- Offering company's services and production
- Signing contracts
- Inserting and verifying data in daily and weekly reports

noiembrie 2017 - februarie
2019
1 an și 3 luni

SMM & Personal Trainer

Fitness Forma

(Chișinău), Marketing, publicitate, PR

- Design specific workout systems for individual clients based on performance ability.
- Social Media Marketing and administration of club's accounts on popular social networks
- Developed, planned and led personal and group fitness sessions as well as well-known specialty fitness programs.
- Build customer loyalty.

iunie 2015 - august 2017
2 ani și 2 luni

Personal Trainer

Fitnessclass

(Chișinău), Sport, fitness, saloane de frumusețe, SPA

- Designed specific workout systems for individual clients based on performance ability.
- Supplied clients with dietary restrictions and guidelines.
- Developed, planned and led personal and group fitness sessions as well as well-known specialty fitness programs.
- Built customer loyalty.

noiembrie 2014 - iunie 2015
7 luni

Salaes manager

Powerteam

(Chișinău), Vânzări

- Monitor sales team performance, analyze sales data and reported information to area managers.
- Achieve long-term account success by promoting brand effectiveness and product benefits.
- Liaise with customers, management and sales team to meet customer needs.

Education

Studii superioare

până în 2018

Free International University of Moldova, Economics
Business and Administration

Competente-cheie

Leadership, Responsibility, Task completing on time

Competente lingvistice

Rusa

Materna

Romana	Fluent
Engleza	Medium

Informații suplimentare

Calatorii de afaceri	disponibil pentru detașări de serviciu
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Cetățenie	Moldova
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Permis de conducere	B
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Autovehicul propriu	automobil personal
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Despre mine	I am very agile person, so I can easily adapt to new work environment. So in summary of all wrote above in CV, having a huge backup of working with different people and adjusting to their needs, I can firmly say, that with some training I could become the office worker that you need.
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