

QA Manual

Женщина, 44 года, высшее образование.



Контактные данные соискателя доступны только на платной основе. Подробнее по ссылке: <http://www.rabota.md/cv/>

Зарплата
График работы
Окница

З/П договорная
Полный рабочий день
Окница

Опыт работы

14 лет и 2 месяца

ноябрь 2022 - по настоящее время
1 год и 6 месяцев

QA Manual - freelancer

Utest
(Окница), IT, Интернет

- Mobile testing
- Web testing
- Exploratory Testing
- Functional Testing
- Test Documentation
- Traceability Matrix
- Testing Practice using JIRA
- Bug reporting

август 2022 - декабрь 2022
3 месяца

Learning

Academy Tekwill
(Кишинев), IT, Интернет

- Fundamentals of Testing: Testing principles, exploratory testing
- Bug reporting: Bug life cycle, Bug severity and priority, Bug types, Bug tracking tools
- Software testing Models: SDLC, STLC, V-Model, Waterfall, Agile Model
- Testing types: Exploratory Testing, Functional Testing, Non-Functional Testing, Black Box/White Box/Gray Box, Smoke Testing, Regression Testing, Alpha/Beta Testing
- Testing Levels: Component/Unit testing, Integration testing, System testing, Acceptance testing
- Requirements analysis and Environment setup: Traceability Matrix
- Test Documentation
- Testing design techniques: Black-box (Equivalence partition, Boundary validation, Decision Table, State Transition) and Experience-based (Error guessing, Exploratory testing)
- Basic IT topics and software architecture
- Databases - MySQLWorkbench
- Mobile testing
- Basics of automation testing
- Testing Practice using JIRA

- Web Services Testing and API using Postman

апрель 2017 - апрель 2022
5 лет

Account Manager

Торговий дім Клімат Країни
(Kyiv, Ukraine), Продажи

- developing strong relationships with customers
- connecting with key customers
- preparing sales reports
- preparing the billings, tax invoices (primary accounting documentation)
- control of accounts receivable

июль 2011 - апрель 2016
4 года и 9 месяцев

Cashless payments department manager

Епіцентр К
(Kyiv, Ukraine), Продажи

- responsibility for receiving and processing payments
- applying payments to customer accounts, preparing new bills and setting up billing accounts (primary accounting documentation)
- working in "Client-bank" program 1 C
- responsible in monitoring and evaluating the cashless data reports and ensure accuracy of the same
- control of accounts receivable
- developing strong relationships with customers

сентябрь 2007 - июль 2010
2 года и 9 месяцев

Customer Support Specialist

CJSC "Insurance Company "PROVIDNA"
(Kyiv, Ukraine), Страхование

- providing a valuable connection between insurance customers and policy providers
- managing insurance company inquiries
- resolving service problems
- documents customer requests
- assisting insurance agents and sales representatives in resolving customer complaints

Образование

Высшее образование

по 2000

Universitatea de Stat „Alecu Russo” din Bălți, Economie
Management in commerce

Instruire continua, cursuri de formare

0

English course в Oxford international education group, г. .

Ключевые навыки

- conversation club
- grammar
- vocabulary

Владение языками

Украинский	Родной
Румынский	Базовый
Русский	Свободно владею
Английский	Средний

Дополнительная информация

Гражданство	Украина
О себе	<ul style="list-style-type: none">- piano- books- cooking- walking- movies