

Customer Support Manager

Bărbat, 36 ani, superioare studii.



Datele de contact ale candidatului sunt contra cost. Detalii aici: <http://www.rabota.md/cv/>

Salariu
Program de lucru
Chișinău
Calatorii de afaceri

Sal. negociabil
Full-time
Chișinău
disponibil pentru detașări de serviciu

Experiența de munca

9 ani și 10 luni

martie 2017 - septembrie
2022
5 ani și 6 luni

Customer Support Manager

ExpertWare
(Chișinău), IT, Internet

Site management
-
Fulfillment of customer requirements
-
Management of surveys and feedback
-
Solving technical and customer problems
-
Customer guidance
-
Resolution of incoming tickets
-
Tools: Salesforce, NetSuite, Zendesk, Jira

ianuarie 2015 - februarie
2017
2 ani și 1 luna

Sales Manager

Smart Business Solutions Group
(Chișinău), Vânzări

Cold calling
-
Financial Consultation
-
Client leading

august 2013 - august 2014
1 an

Manager on Benquets

Conrad Dubai Luxury Hotel

(Dubai), Turism, ospitalitate

Team leader

-

Manage tasks

-

Organization of the workflow process

-

Solving problems that arise with customers

-

Manage Deliveries

-

Administrative processes

august 2011 - noiembrie
2012

1 an și 3 luni

Dispatch

Miracle Movers

(Chișinău), Transport, logistică și comerț exterior

Organizing entering information

Negotiation with customers and drivers

Organizing the delivery schedule

Education

Studii superioare

până în 2011

Universitatea de Studii Europe e a Moldovei, Limbi Moderne
Filologie

Competente-cheie

Knowledge of foreign languages : English fluently (written and spoken), Russian fluently (written and spoken), Romanian fluently (written and spoken), Deutsch (beginner).

- Computer skills: Experienced user (Microsoft Office, Internet, Trados, NetSuite, Salesforce, Zendesk, Jira)

- Personal qualities: Responsible, Leadership Character, High efficiency, Learning fast

- Excellent communication skills

Excellent command of English

- Excellent Negotiation skills

- A flexible and willing to learn person

- Self-motivated young individual

Competente lingvistice

Rusa

Materna

Romana

Fluent

Engleza

Fluent

Germana

Elementar

Informații suplimentare

Calatorii de afaceri

disponibil pentru detașări de serviciu

Cetățenie

Moldova